



Role: UI/UX Designer

Location: *Bangalore, India*

Everwell invents, designs, builds and deploys user-centric technology for healthcare programs across the world. From new ideas in patient health management, to integrating and building best-in-class tools inside a unified global platform, we tackle critical, challenging, real-world problems in health and engineering innovation.

We started with an idea called [99DOTS](#), a low-cost solution to tackle the challenge of adherence to medication. Over time we have expanded to support a broad patient management ecosystem (spanning mobile, web, SMS, IVR etc.) – called the [Everwell Hub](#).

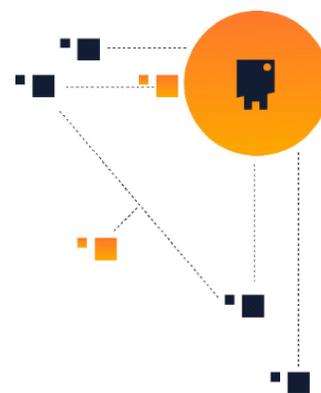
- The [Everwell Hub](#) is a state of the art, open-source patient management platform optimized for large scale health programs.
- It supports a wide variety of things related to health care management (including various adherence technologies like 99DOTS, pill boxes; end to end patient and staff management; engagement features; country specific needs like Direct Benefit Transfers to stakeholders etc.).

The platform is available in two offerings -

- Software as a Service (SaaS) model for small deployments
 - This deployment supports pilots in 13 countries across the globe.
 - It supports 3 adherence technologies - 99DOTS, electronic pillboxes and Video Observed Therapy.
- Custom Platform as a Service (PaaS) deployments for large deployments
 - An example of this is www.nikshay.in which is the national ICT system for all TB management for India (>10 million patients across public and private sector; > 0.5 million facilities)
 - Direct Benefit Transfer schemes in India (targeting a distribution of ~ 600 crore INR / 85 million USD per year directly to patients and staff) are also launched on this platform.

Our team

Our work has been recognized and praised by [Bill Gates](#) and [Satya Nadella](#) as some of the most innovative technology work for social good. As a spin-out company from [Microsoft Research India](#), Everwell's diverse team comes from Harvard, MIT, Cambridge, BITS, IIIT and other strong institutes and companies with a history of collaborations developing innovative technology. We pride ourselves on focusing on users first, thinking from the user perspective given the spectrum of technology access and acceptability for patients – born out of research, we rigorously evaluate and measure as we develop. Everwell fosters a culture of continual learning and development, a collaborative and exciting office



environment, personal ownership of projects and career growth, flexible work schedules, and always promotes team members to have a fulfilling life outside of work.

The role

We are looking for a User Interface and Experience designer to help us create intuitive, simple, and beautifully designed products for our diverse audience of users. The role is to think about the end-to-end user experience, and not rest until we've optimized that experience for users. This role works with our product teams to understand user workflows and needs, and own the design and interaction piece of a product or feature with an emphasis on building wireframes, mockups, and design models based on user interaction. He/she will work as part of the product team and side-by-side with the engineering team to design and implement seamless workflows.

The role will be a part of a team with the goal to elevate product quality across all of our technologies, and help implement an overall product strategy prioritizing our users - working in public health, our users come from varied backgrounds, from low-income patients suffering public health diseases, to government health workers, to private doctors, to stakeholders like funders and the WHO. The role is to understand each key stakeholder and build out designs and interactions suited for that particular audience.

Responsibilities

- Understand technical product requirement documents and build out workflows and wireframes for those PRDs
- Create functional prototypes, gather feedback from users, conduct A-B testing and other evaluation methods to improve designs
- Oversee the overall aesthetic quality of the digital products we build - work within a larger product team to specify a design strategy and framework for our products
- Support creation of training materials for our tools and technologies
- Produce appropriate content for demos, manuals, marketing material, etc.
- Help evangelize UX design quality and training internally, and ensure high overall product quality across our work at Everwell
- Think creatively and always represent the user in our internal discussions about the direction of our work
- Continuously engage external and internal stakeholders to refine product requirements balancing excellence in both our commitments and partners, as well as excellence in products and engineering

Qualifications

- Bachelor or master's degree in a related field, or equivalent experience
- 1-2 years in a similar role
- Experience with one or more of the following: Java, JavaScript, or C/C++.
- Experience and or practical knowledge with web technologies (object-oriented JavaScript, HTML, CSS), and experience with web standards, including HTML5 and CSS3 and flash prototypes

- Experience designing and implementing user interfaces (UIs)
- Demonstrated sense of web design and attuned to the fundamentals of user experience, including accessibility
- Strong problem-solving skills with balanced interaction and visual design skills. Resume must include a link to your representative design portfolio
- Excellent communication and presentation skills as well as self-confidence
- Knowledge of methods for gathering and analyzing UX research data
- The ability to solve complex UI design problems, take action, and drive for results in a multi-disciplinary team
- Experience working in a technical environment (experience in healthcare a plus)
- Excellent written and oral skills
- Demonstrated ability to work as part of a broader team supporting product work, and ability to work independently (prior work in a product company or startup in a product role a plus)

Compensation

Commensurate with experience and extremely competitive to the market.

How to Apply

Email careers@everwell.org with an English version of your CV, subject line: Associate Product Manager application